



2025

Annual Report

CDSB • CSDC 

Cochrane District
Services Board

Conseil des services
du district de Cochrane

LAND ACKNOWLEDGEMENT



The Cochrane District Services Board (CDSB) acknowledges that our work takes place on Treaty 9 territory, the traditional homelands of the Anishinaabe, the Ojibwe, the Algonquin and Métis peoples.

For generations, this land has offered medicine, shelter, teaching and connection. Today, it continues to support the communities we serve. It's the land our paramedics travel on, the ground we build and maintain community housing on and the place where our child care centres, employment and income support programs and offices operate every day.

As the second largest District Social Services Administration Board (DSSAB) in Ontario, the CDSB carries a deep responsibility. A responsibility rooted in stewardship, accountability and respect. More land means greater obligations to understand its histories, to honour its caretakers and to uphold our commitments as Treaty People.

We also acknowledge the realities of housing insecurity, homelessness and poverty and how disproportionately they impact Indigenous peoples. This inequity is not accidental. It is a direct outcome of colonial policies, forced displacement, racism and systemic barriers that continue to shape access to housing, health, child care and financial stability. These historic and ongoing harms show up today and reduce access to vital supports.

Our work must confront these truths. The CDSB is committed to designing programs and services that reduce harm, respect culture, restore dignity and meaningfully advance reconciliation.

This acknowledgement must be more than words. We express our gratitude for the trust placed in us by Indigenous leaders, communities and service providers and we commit to walking this path of learning, unlearning, responsibility and action together. As Treaty People, we all share a collective obligation to support the well-being of this land and all who call it home.

TABLE OF CONTENTS

Land Acknowledgement	2
Vision & Mission	4
Our Values	5
About CDSB	6
A Message from the Chair & CAO	7
Board of Directors	8
2025 Children’s Services-At-A-Glance	10
2025 Children’s Services Highlights	11
Spruce Hill Lodge EarlyON Centre	12
2025 Housing Services At-A-Glance	14
Housing Development Update	15
2025 Paramedic Services At-A-Glance	17
2025 Paramedic Services Highlights	18
2025 Community Development And Services At-A-Glance	20
2025 Cochrane District System of Care At-A-Glance	21
2025 Finance Summary	23
Understanding 2025 Program Funding	25
Contact Us	27



OUR VISION & MISSION



To further develop a District service environment that is responsive to community needs and which values the individuality of its residents

OUR VALUES

Respect

Demonstrating respect for clients, staff and community partners. We will treat each person as we would like to be treated.

Communication

Communicating effectively with clients, staff and community partners.

Growth

Encouraging professional development and individual and team growth.

Collaboration

Bringing together the interests of all to achieve our common purpose.

ABOUT CDSB



The Cochrane District Services Board (CDSB) is the provincially mandated Service Manager responsible for delivering a wide range of essential social services across the Cochrane District, established under the *District Social Services Administration Board Act*.

Serving approximately 80,000 individuals in an area over 140,000 km², the CDSB serves both municipalities and territories without municipal organization.

MANDATED SERVICES

Since its creation in 1999, the CDSB has been responsible for children's services and early learning, paramedic services, community housing, homelessness, community development and services (including Ontario Works and Employment Ontario).

OUR ROLE IN THE DISTRICT

The CDSB coordinates programs and services that directly support individuals, families and communities. This includes:

- Ensuring access to safe and affordable housing
- Delivering Early Learning and Child Care programming in partnership with community operators
- Providing income and employment supports
- Providing comprehensive paramedic services, including emergency response and community paramedicine

OUR TEAM

A total of 280 employees provide care, service and support across seven offices and eight ambulances bases throughout the Cochrane District. Additionally, and supporting learning and development, the CDSB supported 19 student placements across Children's Services, Housing Services and Paramedic Services and 24 summer student positions.

A MESSAGE FROM THE CHAIR AND CAO

The Cochrane District Services Board (CDSB), is proud to share the 2025 Annual Report. This report represents the continued evolution of the organization and an important moment of reflection, accountability, and transparency.

This report captures a year defined by growing needs, increasing complexity, and meaningful progress. Across the Cochrane District, communities continue to face pressures. In response, the CDSB focused its efforts on delivering people-centered services that are locally responsive, collaborative, and grounded in meaningful outcomes.

Key Highlights from 2025 include:

- Launching CDSB's 2025-2030 Strategic Plan, establishing a clear, shared direction for the organization that is informed by the communities we serve.
- Releasing CDSB's Housing Plan, reinforcing housing as a foundational element of community well-being.
- Strengthening early years and family services, supporting access to licensed child care, and EarlyON programming while adapting to major system-wide change under the Canada-Wide Early Learning and Child Care Framework.
- Responding to increased demand for paramedic services, including the expansion of community-based care models.
- Advanced housing stability and homelessness prevention programs, including rent supports, emergency response and coordinated efforts to help individuals and families remain safely housed.

What connects this work across departments is a shared commitment to access, equity, and dignity. For CDSB, equity is not defined by effort alone, but by the results our organization creates, results that remove barriers and support people across the Cochrane District.

Looking ahead, this Annual Report establishes a strong foundation. Guided by the Strategic Plan and informed by the priorities outlined within it, the CDSB will continue to focus on integrated services, accountability and long-term community stability across the Cochrane District.

On behalf of the Board and CDSB leadership, we extend our sincere thanks to the staff, partners, and community members who contribute every day to this work. We are honoured to serve the District and remain committed to listening, learning, and delivering services that make a real difference in people's lives.

Thank you. Merci. Meegwetch.

Michelle Boileau
Board Chair



Brian Marks
Chief Administrative Officer



BOARD OF DIRECTORS

The Cochrane District Services Board (CDSB) is provincially legislated under the *District Social Services Administration Boards Act*. Under this legislation, the CDSB's Board members are appointed by the District's member municipalities. Through this legislated structure, the Board is accountable for setting strategic direction, establishing policy, and overseeing the stewardship of public funds.

Chair
Michelle Boileau
Mayor, City of Timmins

Vice Chair
David Plourde
Mayor, Town of Kapuskasing

Sylvie Bélanger
Territories Without Municipal Organization

Lorne Feldman
Councillor, City of Timmins

Steve Black
Councillor, City of Timmins

Andrew Marks
Councillor, City of Timmins

John Curley
Councillor, City of Timmins

Kristin Murray
Councillor, City of Timmins

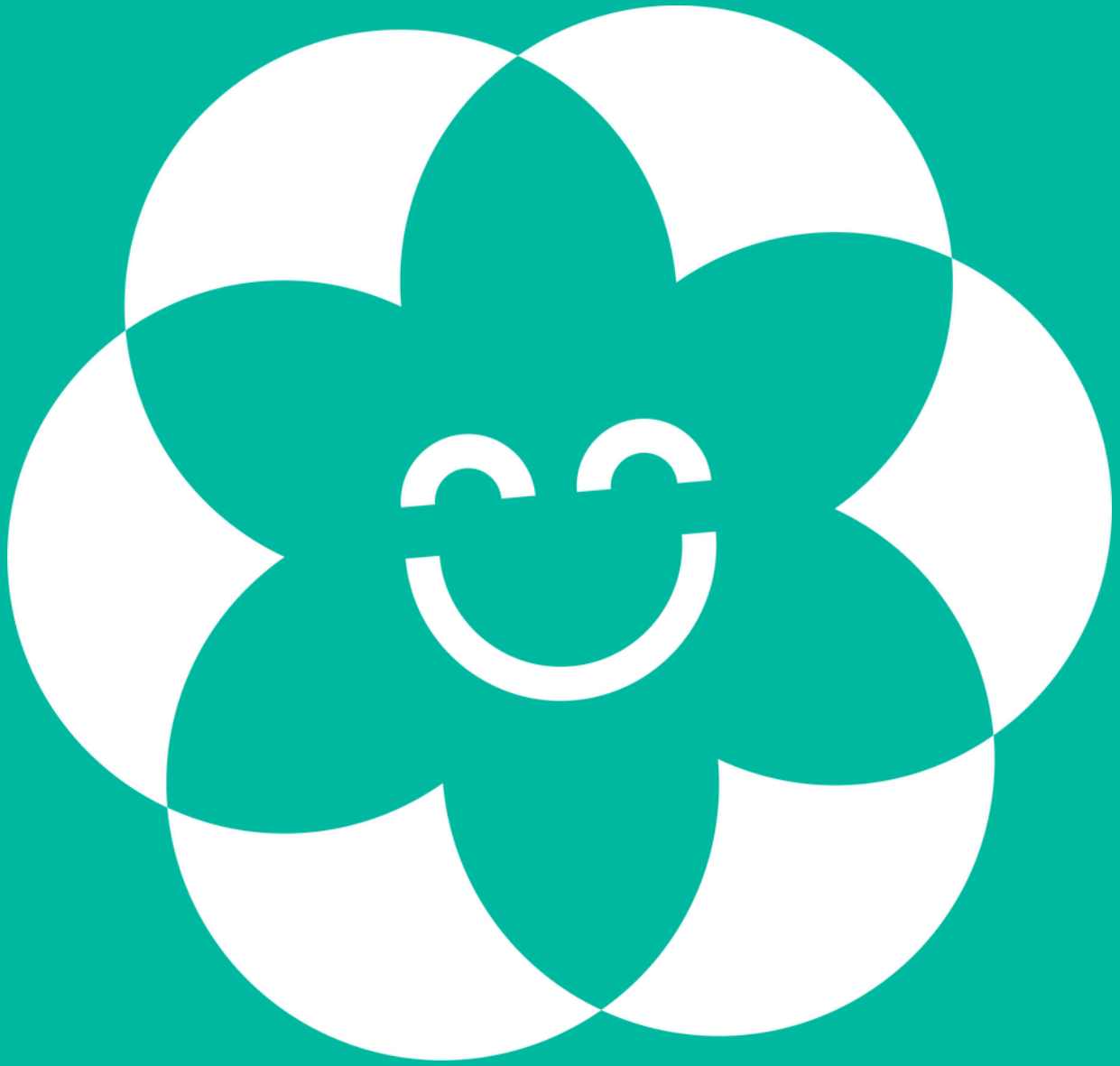
Tory Delaurier
Mayor, Town of Iroquois Falls

Peter Politis
Mayor, Town of Cochrane

Dave Dymant
Mayor, Township of Black River-Matheson

Patrick Roberts
Mayor, Town of Smooth Rock Falls

Roger Sigouin
Mayor, Town of Hearst



Children's Services

2025 CHILDREN'S SERVICES AT-A-GLANCE



The CDSB supports and funds 16 licensed child care centres and 11 home-based child care programs across the Cochrane District.

The CDSB directly operates the Spruce Hill Lodge EarlyON Family Centre in Timmins, ON.



2,535

Licensed Community-Based and School-Based Child Care spaces across the Cochrane District. In 2025, 63% of those spaces were utilized, an increase of 14% since 2024.



33,253

Visits to 11 EarlyON family centres across the Cochrane District. Cochrane District EarlyONs provided services to 1,916 adults and 2,139 children in 2025.



111

CDSB's Program Quality Consultant team responded to 111 requests for service from child care centres across the District. Travelling over 21,000 km, this team provided in-room coaching, meeting with parents, and assistance in creating/reviewing Individual Support Plans.



11

CDSB operates Northern Treasures, a home-based child care program. In 2025, there were 11 Northern Treasures providers, who served 69 families and 75 children in the Cochrane District.



DID YOU KNOW?

There were over 280 educators supporting child care centres and licensed home child care across the Cochrane District in 2025.

2025 CHILDREN'S SERVICES HIGHLIGHTS



EDUCATOR RECRUITMENT

The CDSB continued to support recruitment efforts to advance early learning across the District. To reach full licensed capacity, 95 educators are required in the Cochrane District, this is an improvement from 113 educators needed in 2023.

SUPPORTING QUALITY EARLY LEARNING ACROSS THE COCHRANE DISTRICT

The CDSB's Program Quality Consultant team traveled over **21,000 kms** to provide support across the Cochrane District in 2025. During their visits to child care centres Consultants:

- In-room coaching,
- Observation and consultations,
- Meetings with parents,
- Providing resources requested by child care providers,
- Assisting child care providers making referrals,
- Helping in creating and reviewing Individual Support Plans,
- Providing support during an outing, and
- Providing training with child care providers.

DISTRICT-WIDE EARLY CHILDHOOD EDUCATOR PROFESSIONAL LEARNING

In 2025, the Children's Services team hosted a District-Wide Day of Professional Learning. Over **250** Early Childhood Centre staff gathered for the "Back to Basics" workshop. This bilingual workshop included learning about dramatic play, music, movement, reading and sensory bins.

PROVIDING LEARNING MODULES FOR EARLY CHILDHOOD EDUCATORS

The Children's Services Information Network (CSIN) has a total of **19** learning modules available for early childhood educators. In 2025:

- There were **471** attempts at the learning modules.
 - **63** of these attempts were from early childhood educators outside of the Cochrane District.
- A total of **99.6%** of respondents found the modules useful.

2025 PROFESSIONAL DEVELOPMENT OPPORTUNITIES

In addition to the CSIN learning modules, CDSB's Children's Services team also provided multiple professional development opportunities in 2025. These included:

- A monthly community of practice for supervisors across the District.
- Orientation around the "Slow Down Sloan" self-regulation program, developed by CDSB's Consultants and an Educator.
- Province-wide Francophone communities of practice, facilitated by CDSB's Consultants for the Early Childhood Resource Consultant Network of Ontario.

SPRUCE HILL LODGE EARLYON CENTRE

The Spruce Hill Lodge (SHL) EarlyON Centre is directly operated by the CDSB. In 2025, this centre had over 9,249 visits and is the most visited EarlyON Centre in the Cochrane District.

In 2025 the team at the Spruce Hill Lodge EarlyON Centre went above and beyond to support early learning opportunities and families in Timmins.

2025 Highlights include:



EARLYON MOBILE PROGRAM

The Summer Mobile Outreach Program delivered play-based activities and family supports across multiple community housing locations in Timmins. Aimed at reducing barriers for low-income families, the mobile program had over **390** visits through the summer.



FIELD TRIPS & COMMUNITY EXPLORATION

EarlyON offered a wide variety of field trips in 2025, allowing families to learn together outside our Centre. These trips included farm visits, fire hall tours, provincial park visits, crafting sessions with local artists and a trip to Innew Cultural Grounds.



1000 BOOKS BEFORE KINDERGARTEN

In partnership with the Timmins Public Library, CDSB's EarlyON team launched a literacy initiative aimed at building strong reading habits at home.



INTERGENERATIONAL LEARNING

Unique to the EarlyON centres in the Cochrane District, CDSB's SHL Centre is located in a retirement home. Our team supports intergenerational learning, combining programs for children and seniors in one space. This not only positively impacts families, but seniors as well!





Housing Services

2025 HOUSING SERVICES AT-A-GLANCE



CDSB's Housing Services Department is responsible for the oversight of 2,428 Housing Units across the Cochrane District. Of those, CDSB directly operates 1,284 units.

As of December 31st, 2025, there were 1,652 households on the waiting list for all types of housing in the Cochrane District.



910

New Housing applications received in 2025



119

Households moved into community housing in 2025



146

Households moved out of community housing in 2025

Supporting households across the Cochrane District in 2025:

- Funded a total of **\$115,086 to 20 monthly households** through the Municipal Housing Benefit. This benefit assists low-income households, providing a subsidy for rent and housing-related costs.
- Funded **\$200,000 in rent subsidies to 40 households** through the Canada Ontario Housing Benefit.
- **Provided \$101,150 to five households** through the Ontario Priorities Housing Initiative Homeownership Program. This program provides down payment assistance **allowing five families to become first-time homeowners** in the Cochrane District.
- Through the Homelessness Prevention Program (HPP), **assisted 50 households** across the Cochrane District pay **\$164,838** with rent arrears, helping prevent families from being evicted and becoming homeless.

COMMITTED TO HOUSING DEVELOPMENT

In 2025, the CDSB continued to advance a range of housing projects in pre-development and construction.

Projects Under Construction in 2025

- Cochrane - 28-unit Seniors Housing Expansion
- Timmins - 104-unit Seniors Housing



Projects in Pre-Development Planning

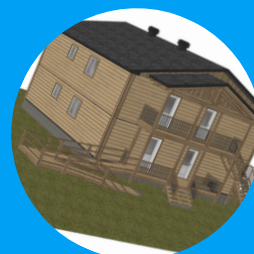
- Timmins - 62-Unit Housing Complex for Seniors
- Timmins - Four 2-Unit Duplexes
- Hearst - Supportive Housing 6-Plex
- Timmins - 8-Unit Housing for Medical Professionals and Medical Learners
- Matheson - 24-Unit Housing Complex
- Iroquois Falls - 37-Unit Housing Complex



Committed to Infrastructure Growth

In addition to pursuing housing development, the CDSB is also supporting the development of non-housing projects, including:

- The redevelopment of the Kapuskasing office and new ambulance base; and
- Development of a child care centre in Matheson.





Paramedic Services

2025 PARAMEDIC SERVICES AT-A-GLANCE



The Cochrane District Paramedic Services(CDPS) provides 24/7 ambulance services across the Cochrane District.

In 2025, units responded to 15,910 calls, making contact with 11,934 patients.



359,716

Paramedics travelled over 350,000 km in 2025 to respond to calls over the Cochrane District.



845

Paramedics responded to 845 cardiac-related calls across the Cochrane District.



122

Paramedics responded to 122 stroke-related calls across the Cochrane District.



2,195

Paramedics responded to 2,195 trauma-related calls across the Cochrane District.



4,987

The Community Paramedicine Program completed 4,987 visits in the Cochrane District.

2025 PARAMEDIC SERVICES HIGHLIGHTS

INCREASING COMMUNITY PARAMEDICINE SERVICES

In 2025, the Community Paramedicine (CP) Program continued to expand, with a **32.7% increase in visits** from 2024. CP Paramedics across the Cochrane District attended **4,987 visits**, 1,228 more than in 2024.

In addition to home visits the CP Program also:

- Provided vaccine clinics
- Hosted health clinics
- Supported urinalysis and blood work
- Targeted outreach

The CP Program offers important services that support early health interventions, help reduce ambulance calls and emergency room visits and help improve access to care. This program has significant impacts in smaller and rural communities.

SUPPORTING COMMUNITIES ACROSS THE DISTRICT

Every year, volunteers with the CDPS host events across the Cochrane District. In 2025 there were five events held that:

- **Raised \$19,563.90 for charities** across the District
- Collected **over 6,500 pounds of food** for multiple food banks in the District
- Collected two ambulances and six bins of brand new toys for the NEOFACS Community Angel Campaign

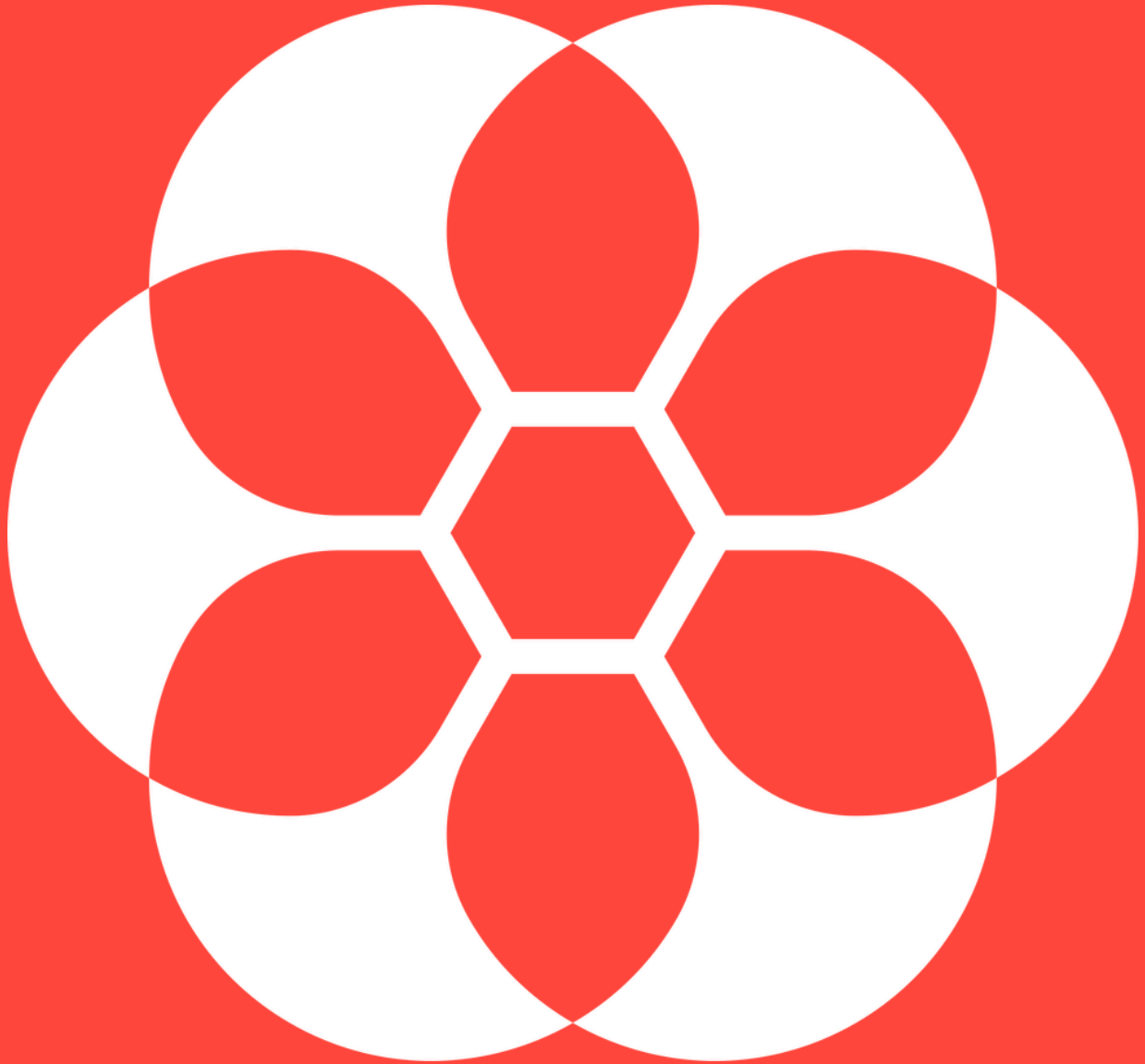
SHARED EXPERTISE FOR FUTURE GROWTH

In October, the County of Renfrew Paramedics' Sierra Team came to Timmins to train paramedics across the District on emergency response in remote areas. This training is incredibly important in a District of over 140,000 km², with many heavily wooded areas.

CELEBRATING NEW LEADERSHIP IN CDPS

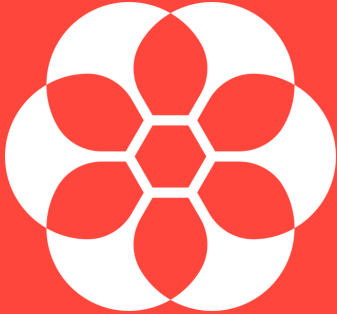
In November 2025, the CDPS welcomed Marc Renaud as the new Paramedic Chief. Marc had been serving as the Acting Paramedic Chief since 2024, bringing over 30 years of experience to our team, which serves over 80,000 residents.





Community Development and Services

2025 COMMUNITY DEVELOPMENT AND SERVICES AT-A-GLANCE



Community Development and Services is responsible for the administration of Ontario Works, Employment Ontario programming (Cochrane, Iroquois Falls, Matheson) and Homelessness Prevention and Response programs (including the Cochrane District System of Care).



1,894

Total number of cases (households receiving assistance) as of December 2025.



1,181

Total number of new Ontario Works applications processed in 2025.



276

People exited Ontario Works to employment in 2025.



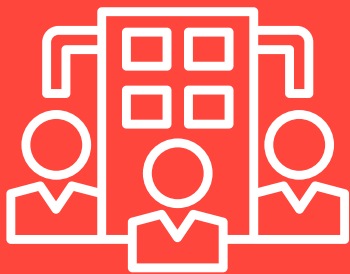
176

Clients were served through Employment Ontario in Cochrane, Iroquois Falls and Matheson.



2025 COCHRANE DISTRICT SYSTEM OF CARE AT-A-GLANCE

The Cochrane District System of Care (CD SoC) is the regional coordinated access system for homelessness intervention and response. In a nutshell, the CD SoC is the mechanism that lets multiple agencies work together to support people who are experiencing homelessness.



17

Organizations and service providers who are Core, Supporting and Helping partners.



37

Individuals directly housed through CD SoC Care Conferencing tables in Timmins, Cochrane and Kapuskasing.



177

Individuals directly supported as part of the 2025 Encampment Diversion Initiative in Timmins.

In 2025:

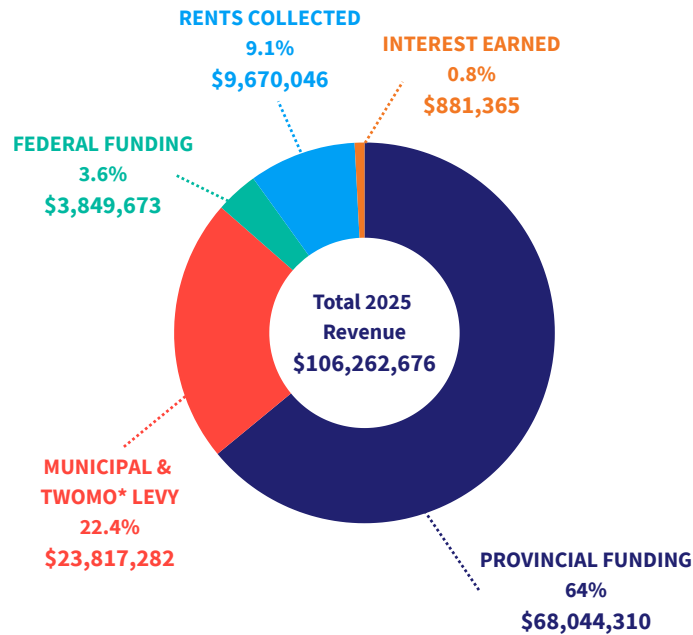
- There were 493 people who actively identified that they were experiencing homelessness as part of the Cochrane District By-Name List.
 - 338 (68.5%) of those people shared they were experiencing chronic homelessness.
 - 44 (9%) of those people identified as youth (16-24).
- A total of 220 people moved from actively homeless to housed in 2025. This includes people who were supported in finding housing, and people who found their own housing.
- A total of 416 people registered with the Cochrane District By Name List for the first time in 2025.



2025

Finances

TOTAL REVENUE



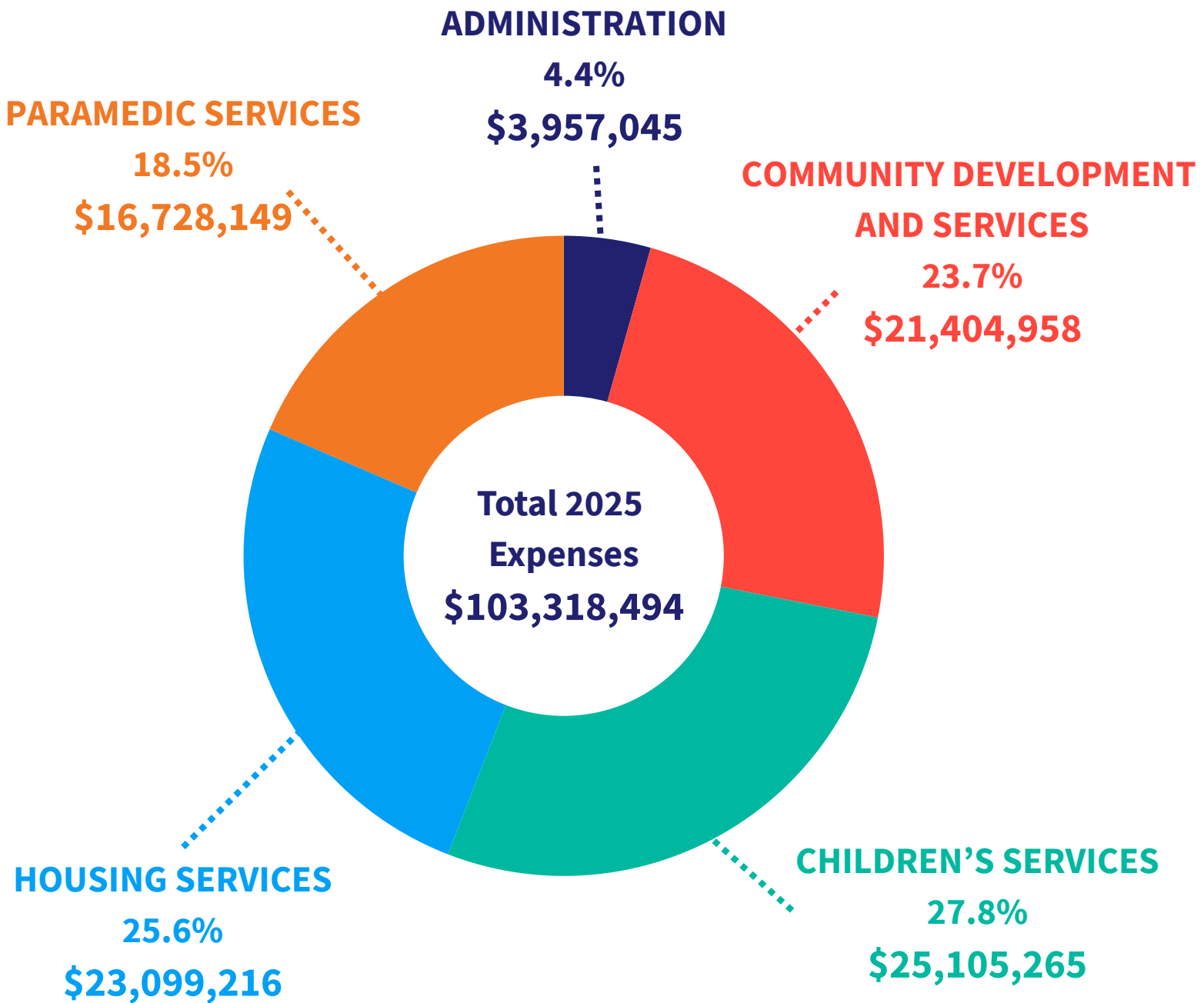
INVESTING IN THE COMMUNITIES WE SERVE

Community	2025 Municipal Levy	2025 Program Spending by Community (Excluding Salaries and Employee Expenses)**	Local Investment - For every \$1 of Levy Invested
Black River-Matheson	\$1,103,453	\$668,534	\$0.61 was generated in local spending
Cochrane	\$1,500,000	\$9,496,234	\$6.33 was generated in local spending
Fauquier-Strickland, Moonbeam, Opatatika, Smooth Rock Falls, Val Rita-Harty	\$1,233,698	\$325,768	\$0.26 was generated in local spending
Hearst, Mattice-Val Côté	\$1,343,475	\$3,850,655	\$2.87 was generated in local spending
Iroquois Falls	\$1,191,499	\$1,470,245	\$1.23 was generated in local spending
Kapuskasing	\$1,511,182	\$2,625,779	\$1.74 was generated in local spending
Timmins	\$12,521,526	\$30,650,901	\$2.45 was generated in local spending

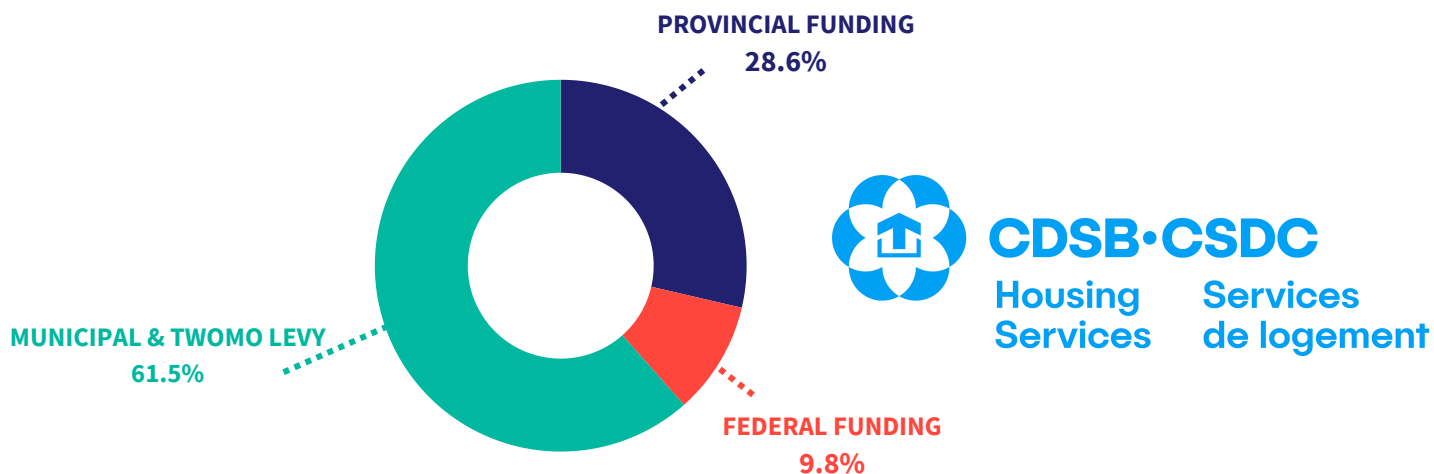
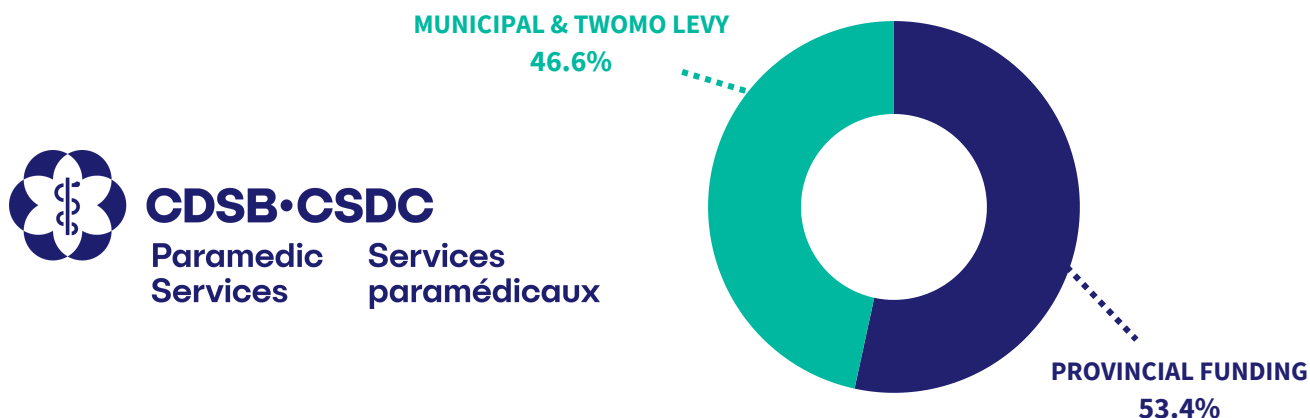
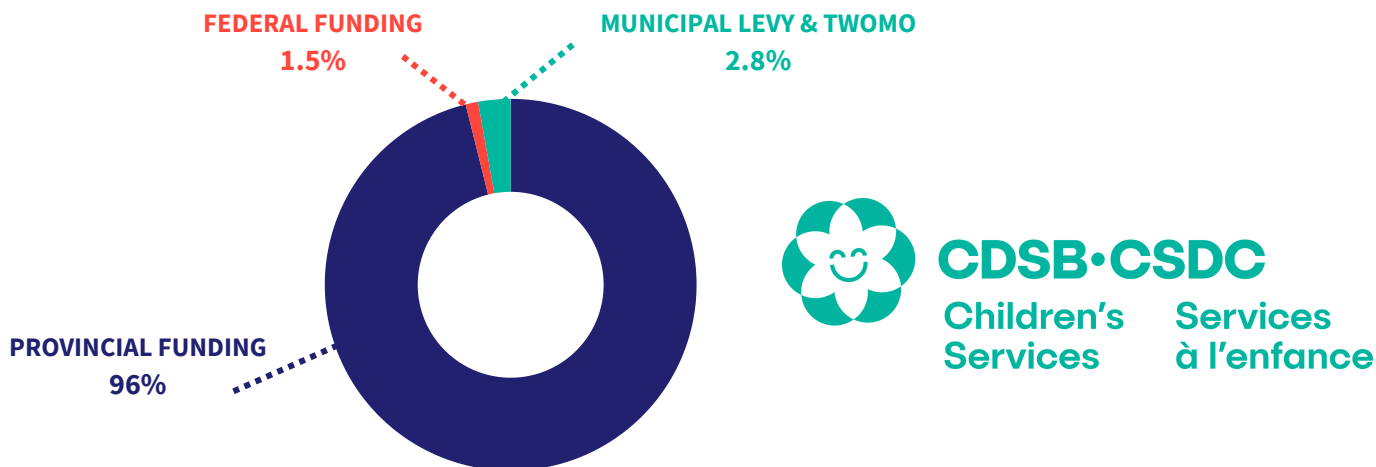
*TWOMO stands for Territory Without Municipal Organization

**Amount includes spending on goods and services, rents, housing provider subsidies and municipal taxes and water.

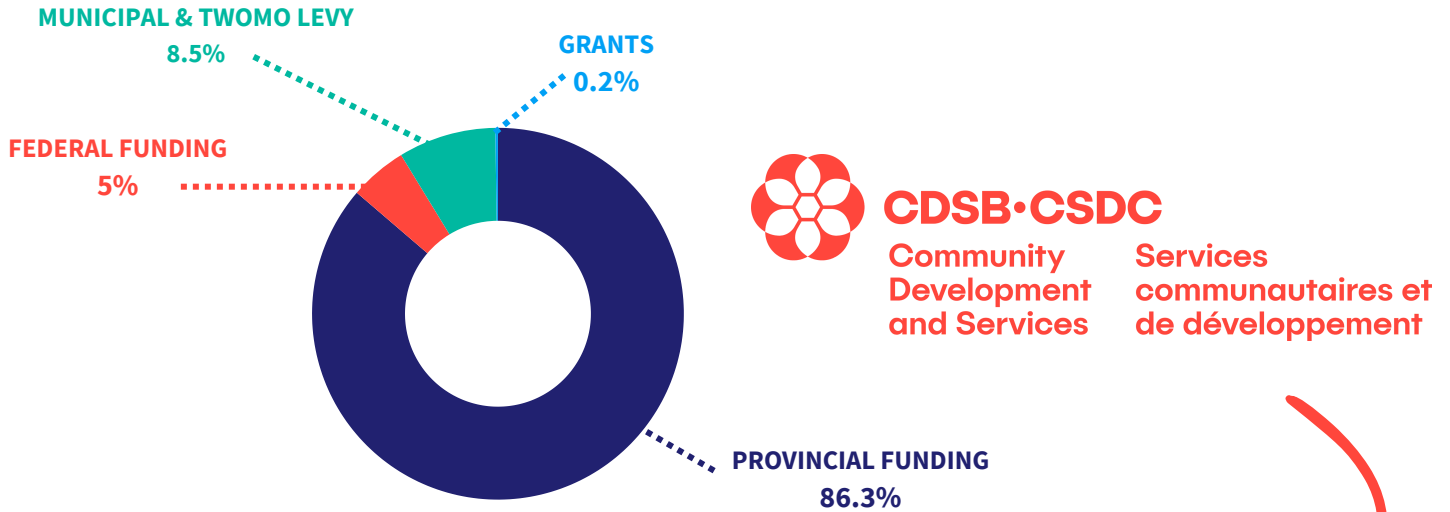
TOTAL EXPENSES



UNDERSTANDING HOW PROGRAMS WERE FUNDED IN 2025



UNDERSTANDING HOW PROGRAMS WERE FUNDED IN 2025

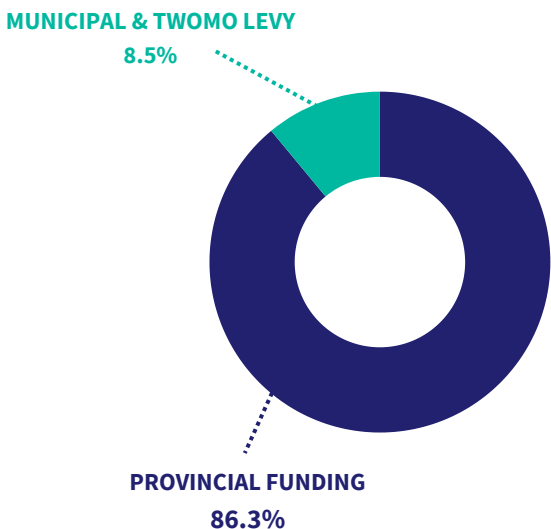


WHAT DOES COMMUNITY DEVELOPMENT & SERVICES DO AND HOW IS IT FUNDED?

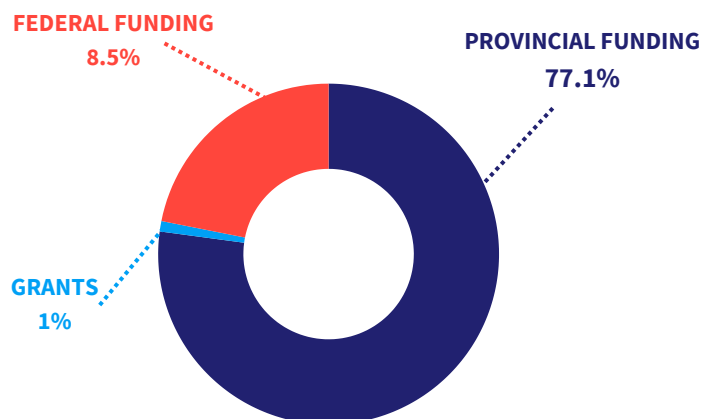


Community Development and Services is responsible for two main streams of service: Ontario Works and/or Employment Ontario programming and Homelessness Prevention & Response.

ONTARIO WORKS & EMPLOYMENT ONTARIO



HOMELESSNESS PREVENTION & RESPONSE



CONTACT US



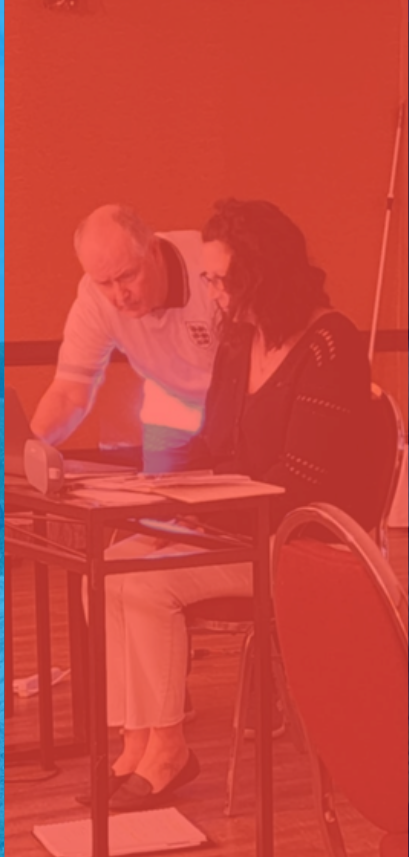
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du district de Cochrane**