

COMMUNITY HOMELESSNESS REPORT SUMMARY

COCHRANE DISTRICT SOCIAL SERVICES ADMINISTRATION BOARD

2021-2022

Collaboration between Indigenous and Non-Indigenous Partners

Specific to the implementation of Coordinated Access and an HMIS, has there been collaboration between the Designated Community (DC) Community Entity (CE) and local Indigenous organizations?

Yes

Describe how this collaboration was done and how it affected the implementation of Coordinated Access and/or the HMIS. How will it be strengthened in the future?

A Community Advisory Board (CAB) was created and includes representation from local Indigenous Organizations across the Cochrane District. Work is also underway to increase Indigenous participation in the CAB, including with those with lived/living experience on the CAB to ensure appropriate representation from proximal and coastal communities.

In the past, Living Space as Designated Community DC CE consulted local Indigenous organizations (including Indigenous housing, legal and social service providers) throughout the process of implementation of Coordinated Access and HMIS. Additionally, throughout the process, clients with lived experience who were accessing Living Space, comprised of approximately 80%-85% Indigenous, were consulted throughout the implementation process.

Since CDSSAB has become DC CE, local Indigenous organizations continue to be engaged to enhance and strengthen our collaborative relationships in order to move forward with design and implementation of CA and HMIS. CDSSAB has invited local Indigenous organizations to participate in By-Name List and has followed-up with service providers to further provide benefits on participation. CDSSAB has contracted consultant Iain De Jong to provide information sessions, engagement sessions and listening sessions on homelessness, CA and HMIS to service providers and stakeholders. Meetings with Iain De Jong, CDSSAB, and local Indigenous organizations were held to assist with identifying barriers to CA and HMIS and providing guidance on how to address and reduce these barriers in order to strengthen the relationships between CE and local Indigenous organizations.

Specific to the implementation of Coordinated Access and an HMIS, has there been collaboration between the DC CE and the Indigenous Homelessness (IH) CE and/or Community Advisory Board (CAB), where applicable?	Yes
Describe how this collaboration was done and how it affected the implementation of Coordinated Access and/or the HMIS. How will it be strengthened in the future?	
<p>To the DC CE's recent knowledge, there are 2 Indigenous organizations within the Cochrane District who are in receipt of RH funds from OFIFC - Timmins Native Friendship Centre (located in Moosonee) and Ininew Friendship Centre (located in Cochrane). DC CE did confirm with OFIFC that Ininew Friendship does have a CAB and that Timmins Native Friendship Centre in Moosonee is in the process of rebuilding the CAB. DC CE is unaware if there is any CAB activity for IH CE. DC CE has reached out to both Indigenous organizations to inquire about CAB activity in order to build on future collaboration in CA and HIFIS implementation. Both Indigenous organizations do have representatives on the DC CAB and collaboration, commentary and review on implementation of CA and HMIS has been ongoing through this approach. CDSSAB, as Service Manager for the Cochrane District, currently has relationships with both Indigenous organizations and have collaborated with them on various projects in the past and will continue to work on building and strengthening the relationships between DC CE and IH CE by continuous efforts in engaging them in meetings, discussions, feedback sessions, etc.</p>	

With respect to the completion of the Community Homelessness Report (CHR), was there collaboration between local Indigenous and non-Indigenous organizations and, where applicable, the IH CE and/or CAB?	Yes
Describe when this collaboration occurred and what parts of the CHR were informed by these efforts.	
<p>The previous Community Homelessness Report (CHR) was drafted with feedback and input from various local health, social service and housing organizations. These organizations were both Indigenous and non-Indigenous and took place through meetings, feedback sessions and conversations. These conversations supported the identification of challenges and gaps in service provision within the community.</p> <p>For the current CHR, CDSSAB and Living Space collaborated to draft the report by September 23rd, 2022. The drafted CHR was then submitted to CAB for review, consultation, commentary and approval on September 27th, 2022. The CAB includes representatives from local Indigenous and non-Indigenous organizations who had the opportunity to review and provide commentary on the drafted CHR. With CAB approval, the drafted CHR will be submitted to Service Canada by the assigned deadline of October 7th, 2022. As both Indigenous Organizations who are IH CE have representatives on the CAB, their consultation and commentary were included on the report through the CAB. The short timeline of approx. 4 weeks provide difficulties in arranging meetings and feedback sessions and was found to be too quick and unrealistic when consultation and approval is required from multiple groups.</p> <p>Moving forward, meetings and feedback sessions with Indigenous and non-Indigenous Organizations and IH CE will be scheduled as soon as a deadline is communicated and prior to the release of the next CHR template to ensure full collaboration between all community partners.</p>	

Does your community have a separate IH CAB?	Yes
Was the CHR also approved by the IH CAB?	No
Please explain how engagement will happen with the IH CAB during next year's CHR process.	
<p>To the DC CE's recent knowledge, there are 2 Indigenous organizations within the Cochrane District who are in receipt of RH funds from OFIFC - Timmins Native Friendship Centre (located in Moosonee) and Ininev Friendship Centre (located in Cochrane). DC CE was did confirm with OFIFC that Ininev Friendship does have a CAB and that Timmins Native Friendship Centre in Moosonee is in the process of rebuilding the CAB. DC CE is unaware if there is any IH CAB activity. DC CE has recently reached out to both Indigenous organizations to inquire about IH CAB activity. Due to uncertainty in IH CAB activity, they were not consulted for CHR approval. Both IH CE organizations have representatives on the DC CAB and collaboration, commentary, review and approval on CHR occurred through this approach.</p> <p>Moving forward, DC CE will continue to make efforts to engage with IH CE and CAB for future collaboration on all RH projects. In regards to next year's CHR, DC CE will make all efforts to engage and collaborate via meetings, discussions and feedback sessions with IH CAB as soon as a CHR deadline is communicated to DC CE and prior to the release of the next CHR template to ensure full collaboration between all community partners.</p>	

Coordinated Access and Homelessness Management Information System (HMIS) Self-Assessment

Summary Tables

The table below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements for Coordinated Access and an HMIS.

	Met	Started	Not Yet Started
Number of minimum requirements	9	9	0

The table below shows the percentage of minimum requirements completed for each core Coordinated Access component.

Governance	HMIS	Access Points to Service	Triage and Assessment	Coordinated Access Resource Inventory	Vacancy Matching and Referral
33%	100%	67%	100%	0%	0%

Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements? In particular, please include an update about your community's efforts to set-up, sustain and/or improve the Coordinated Access system and use of an HMIS.

Implementation for the Coordinated Access System (CAS) has a lot of components and consultation with various agencies & CAB adds a longer period of time on completion of components, however it is recognized that CAB involvement is a important and crucial factor in implementation of CAS and HMIS.

Personnel changes at Living Space (LS) (as Community Entity (CE)) have delayed implementation of CA and HMIS and capacity building for agencies and staff.

Changes in leadership for CE (from LS to CDSSAB) in 2022 delayed progress and implementation of CA and HMIS. We are currently in the process of transferring HMIS administration from LS to CDSSAB as well. This required thorough review of all polices, processes, governance practises etc, along with IT review and changes through the first half of 2022. This process is on-going.

As we are developing and implementing our Coordinated Access System, we will aim to meet the needs of people experiencing unsheltered homelessness by including processes and policies for outreach, outreach mapping, and by prioritizing housing resources for those experiencing chronic homelessness.

Outcomes-Based Approach Self-Assessment

Where does data for the List come from?

- Excel
- HIFIS
- Other HMIS
- Other data source(s)
- Not applicable – Do not have a List yet

In the future, will data from the community’s HMIS (either HIFIS or an existing, equivalent system) be used to get data for the List?

Yes

Optional question: How does data from the List compare to other community-level data sources that are considered reliable? This is an optional follow-up question for communities that have completed the “CHR Community-Level Data Comparisons”.

Optional: Please insert comment here

Summary Table

The table below provides a summary of the work your community has done so far to transition to an outcomes-based approach under Reaching Home.

Step 1: Has a List	Step 2: Has a real-time List	Step 3: Has a comprehensive List	Step 4:	
			Can report annual outcome data (mandatory)	Can report monthly outcome data (optional)
Yes	Yes	Not yet	Not yet	Not yet

Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to transition to an outcomes-based approach under Reaching Home?

The By-Name-List (BNL) was more formally introduced and expanded upon starting in September 2021. Previous to this time, Timmins had a BNL however there were no formal pathways for agencies outside of the shelter (Living Space (LS)) to provide referrals to.

There were a lot of development steps that had to occur in order to "launch" the concept of a BNL throughout the whole Cochrane District Corridor, including:

- Connecting with partners and delivering training on concept of BNL, purpose, how information is collected & stored
- Forming a working group to develop the above plus specific BNL policies and procedures, and having CAB review the processes
- Develop a training guide for BNL referral, deliver training to front-line staff throughout the district across various service providers
- Ensure staff at CDSSAB & LS are trained to receive referrals, complete intakes and process updates

By November/December 2021, LS was able to support referrals from outside agencies throughout the Cochrane District.

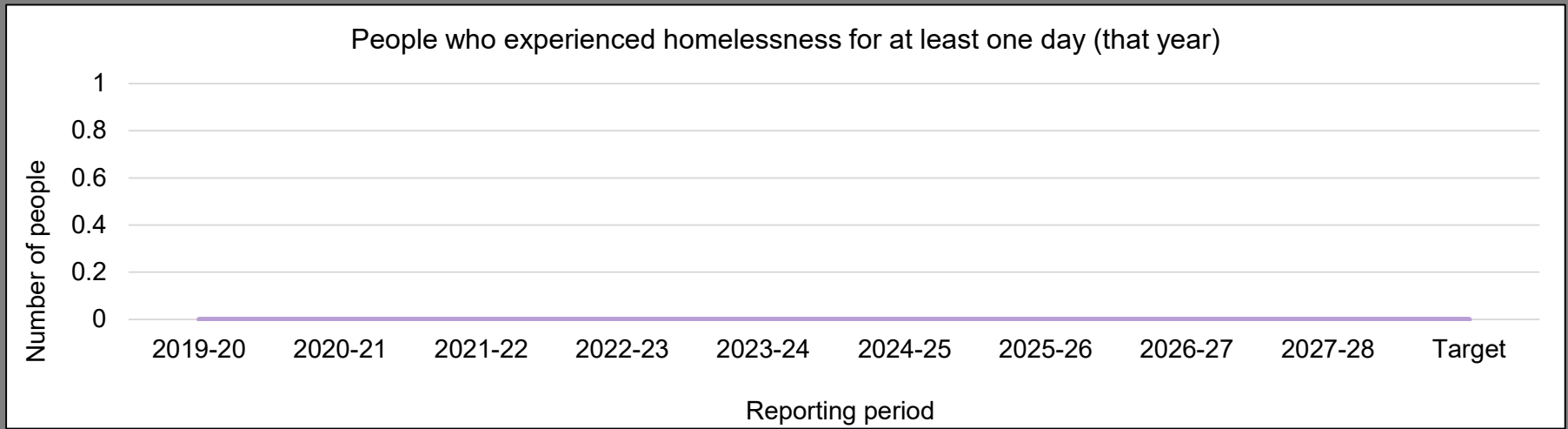
Between December 2021 - September 2022, our focus was strengthening the quality of our data, re-developing a proper intake form and guide to ensure we are collecting the Homelessness Prevention Program BNL requirement data, training more partner agencies on referrals to access points, training more staff on receiving and completing intakes, developing governance standards around data sharing etc.

For September 2022 and moving forward, our plan is to complete the HMIS transfer from LS to CDSSAB, focus on strengthening the quality of our data and establishing a comprehensive list, increasing our access points, onboarding additional service providers for HMIS access, developing a website to host community level data, etc.

Community-Level Core Outcomes – Annual Data Reporting

Based on the information provided in the Community Homelessness Report, the community does not have to report annual community-level outcomes for the reporting period.

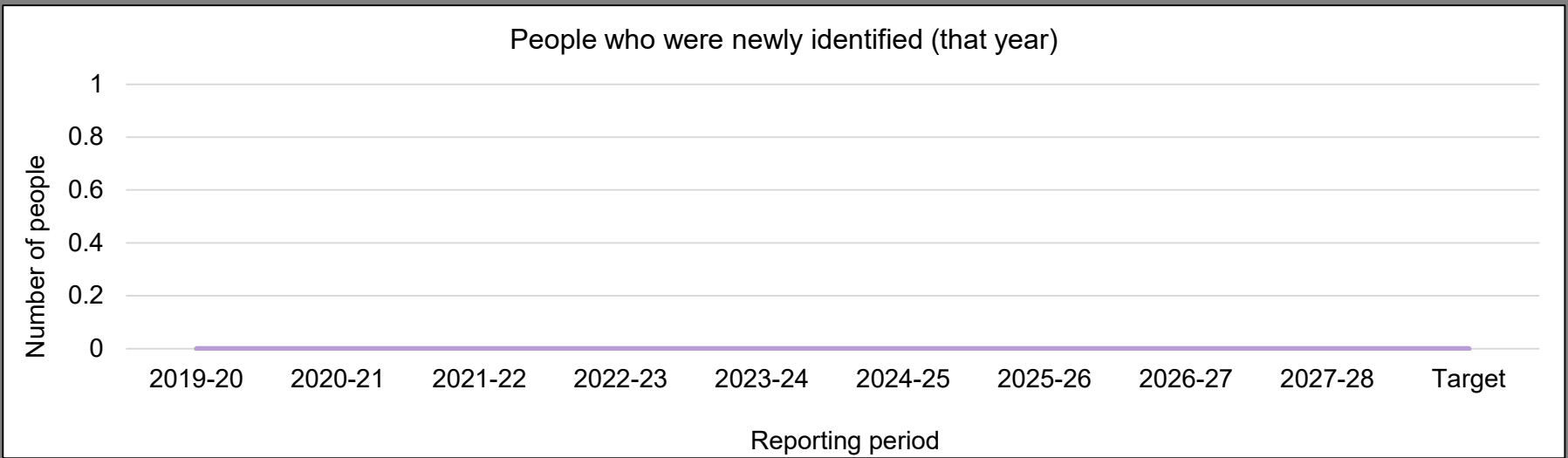




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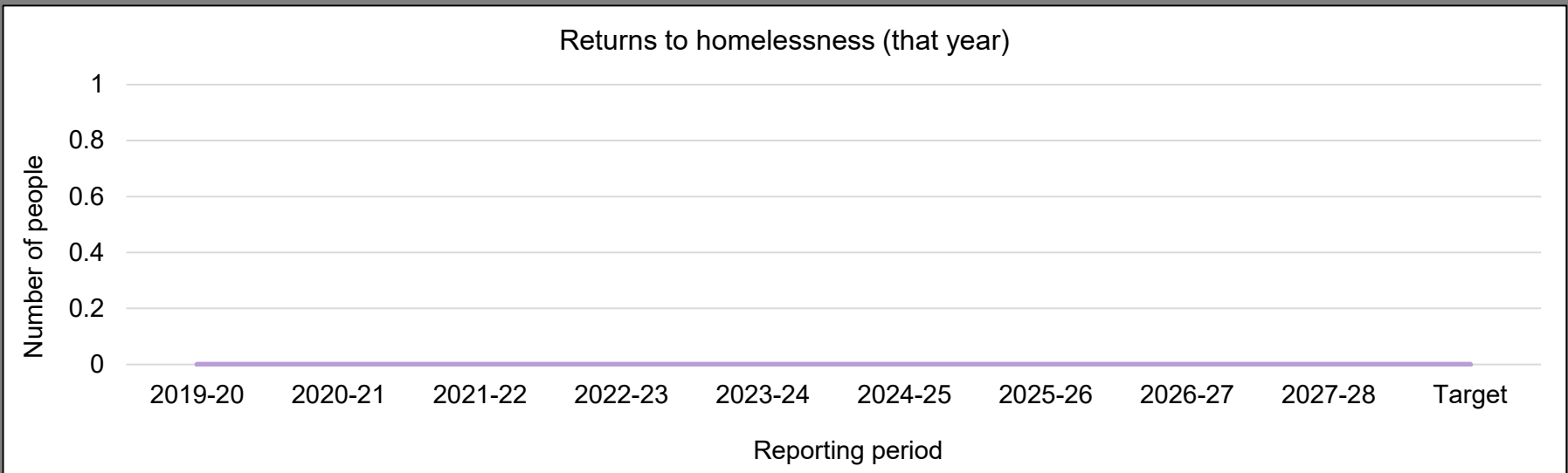
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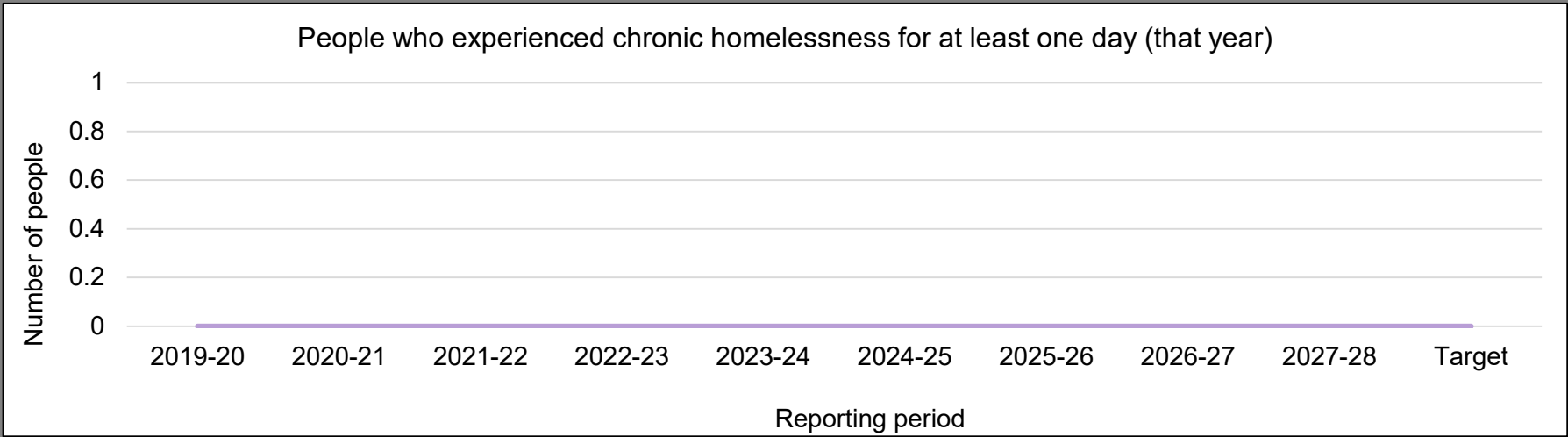
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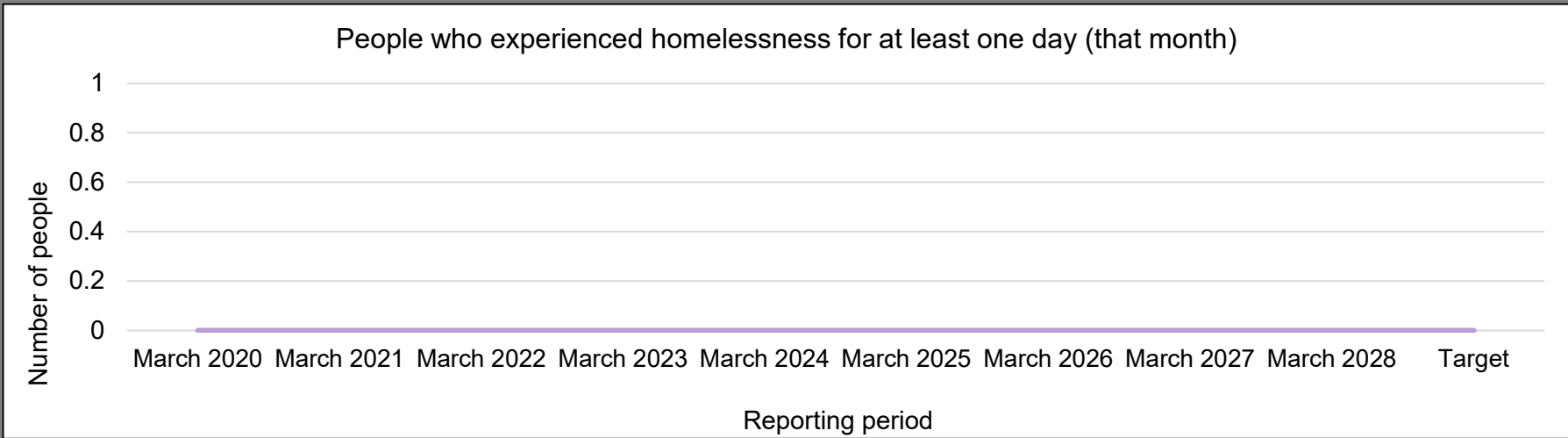
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Community-Level Core Outcomes – Monthly Data Reporting

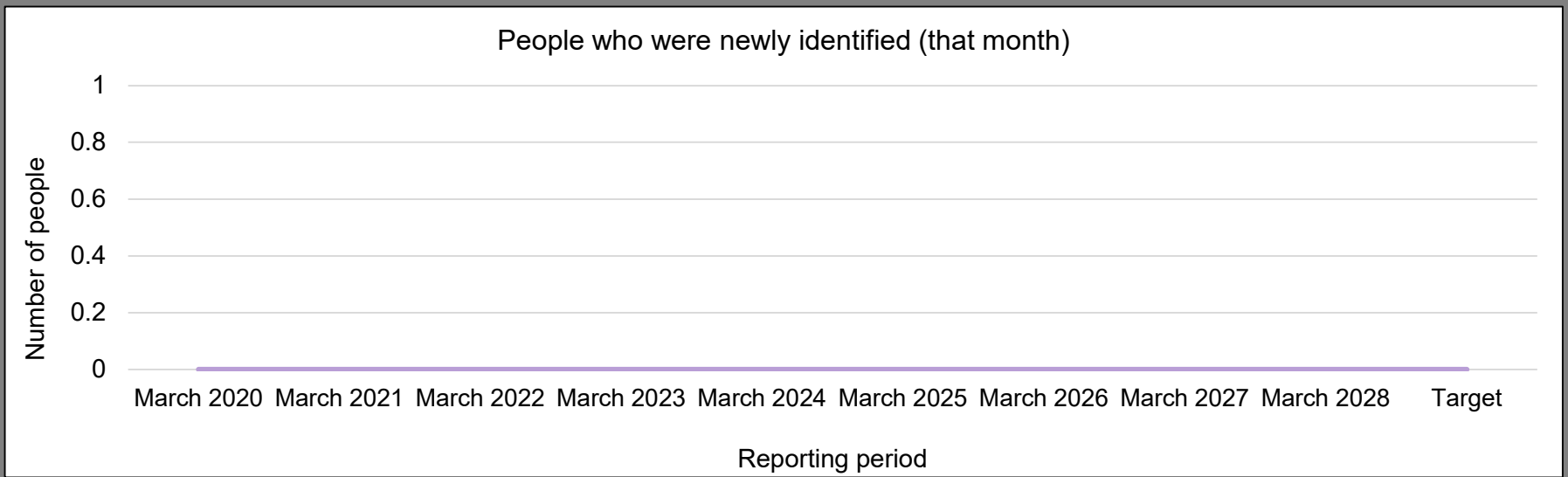
Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level outcomes for the reporting period.



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